

QUALITY POLICY STATEMENT

CUSTOMER FOCUS

We are passionate about our customers' needs and we delight them with the quality of our services.

LEADERSHIP AND CONSISTENCY OF PURPOSE

The organisation's leadership ensures that our mission and vision statements are understood so that staff are motivated towards the realization of our set objectives.

WORK ENVIRONMENT

Our employees are part of our capital resource and we take pride in giving special benefits to attract and retain the best.

PROCESS AND SYSTEMS

We continually aim to lower costs, reduce service delivery time and effectively utilize available resources. We ensure our Internal Management Systems comply with the ISO 9001 International System Certification in order to provide confidence for our business partners.

CONTINUAL IMPROVEMENT

Continual improvement of performance in all areas of our operation is a permanent objective measured by employing proven management techniques.

DECISION MAKING

We base all decision making processes on reliable information that is backed by facts. Any action taken will be based on factual analysis, balanced consideration, and above all, fairness.

SUPPLIER RELATIONSHIP

We recognise our inter-dependence with our suppliers and ensure that we identify and select compliant suppliers in order to pool expertise and resources. We shall regularly assess our ability to create value and recognise improvement made by suppliers.

ENVIRONMENT

We are committed to achieving a real and sustainable positive impact on the broader community in which we live and work with. Our objective is to minimise the impact of our business activity on the environment, wherever possible. This includes ensuring that our suppliers do likewise and that we persuade our clients to consider environmental matters.

CORPORATE SOCIAL RESPONSIBILITY

We demonstrate commitment to local communities by supporting programs and partnerships that address community-specific needs.



MANAGING DIRECTOR

Thursday, 8th September 2016